

## **RVGG LIMITED WARRANTY**

THIS ONE YEAR WARRANTY IS GOOD FOR ALL RV GLASS REPLACEMENTS & CHIP REPAIRS. RV Glass Guru LLC, an Arizona limited liability company (sometimes referred to as “us,” “our,” “we”) warrants installation of new glass to be free from defects in material and workmanship upon delivery, subject to these warranty terms “Warranty.” This Warranty is valid one year from date of installation or repair (“Service Date”). You must present this warranty to make a claim and grant us the opportunity to repair the same for up to the first two requests.

A motorhome flexes when it is moved, we do not guarantee the molding or gasket from pulling away from the glass, the glass shifting or cracking the windshield, the windshield from popping out of the gasket or the glass pulling away from the pinch weld. If we perform chip repairs to your RV glass and you are not satisfied with such repairs, we will credit the cost of the chip repair towards replacement on the glass by us or our affiliate. In the event, you request a repair of a rock chip or other damage caused by impact with foreign objects or by vandalism, you agree that RV Glass Guru LLC shall not be responsible for breaking that occurs in attempting such repairs. We make no other warranty of any kind. This Warranty is automatically deemed null and void if anyone other than our approved agent attempts to repair or replace any alleged damage the customer believes was caused by us. This warranty is not transferable.

**REPAIR OR REPLACEMENT OF YOUR RV GLASS AS PROVIDED HERE IS YOUR ONLY AND EXCLUSIVE REMEDY WITH US. This exclusive remedy will not be deemed to have failed its essential purpose so long as we are willing and able to timely repair or replace the RV glass installed. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES. WE MAKE NO WARRANTY OF ANY OTHER KIND WHETHER EXPRESS, IMPLIED OR VERBAL. WE EXPRESSLY DISCLAIM WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT NOT PROHIBITED BY APPLICABLE LAW, YOU WAIVE ALL STATUTORY WARRANTIES AND REMEDIES NOT PROVIDED IN THIS LIMITED WARRANTY.**

TO THE EXTENT NOT PROHIBITED BY APPLICABLE LAW, IN NO EVENT WILL RV GLASS GURU OR ITS AFFILIATES BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION, OR ANY OTHER PECUNIARY LOSS) ARISING OUT OF SERVICES PROVIDED ON THE SERVICE DATE. IN ANY CASE, OUR ENTIRE LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU FOR OUR SERVICES OR U.S. \$100.00. SOME STATES AND JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY. IN THOSE SOLE CASES THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

WE EXCLUDE COVERAGE FOR LEAKAGE OR CRACKS CAUSED BY PRE-EXISTING RUST, STRUCTURAL DAMAGE, REFUSAL TO REPLACE AN INSUFFICIENT GASKET OR OTHER DAMAGE CAUSED BY VANDALISM, IMPACT WITH FOREIGN OBJECTS, HARSH WEATHER CONDITIONS, OR COLLISION. NO WARRANTY IS EXTENDED TO MOTORHOMES OR RECREATIONAL VEHICLES KNOWN FOR FLEX ISSUES OR OUT OF SQUARE ISSUES, INCLUDING FOR EXAMPLE AND NOT LIMITATION PURPOSES - SOME MODELS OF NATIONAL, DAMON, FOURWINDS/WINDSPORT OR MONACO. NO STRESS CRACK WARRANTY IS PROVIDED ON WINDSHIELDS. NO WARRANTY OF ANY KIND OR NATURE IS MADE ON CUSTOMER SUPPLIED PARTS. WE ARE NOT RESPONSIBLE FOR BREAKAGE OF CUSTOMER SUPPLIED GLASS. THIS WARRANTY IS MADE UNDER ARIZONA LAW.

### **CLAIM PHONE NUMBER**

**480-999-4998**

**or**

**toll free 855-633-3133**